

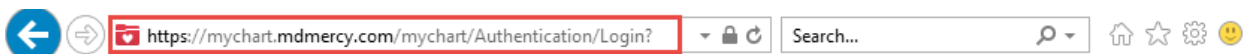
## Setting up Your Computer to use MyChart & Zoom

If you will be using your computer to access MyChart and Zoom for Telemedicine visits, please follow the following steps.

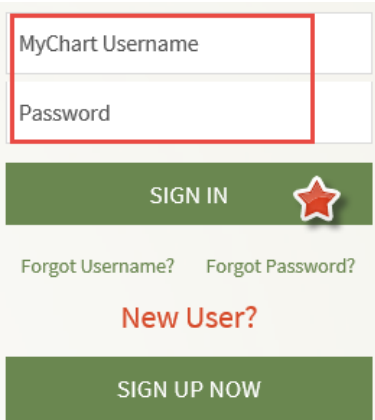
- Make sure you have a Webcam set up.
  - The Webcam can be part of a laptop or separate USB webcam
- Make sure you have installed Adobe Flash Player with the most recent updates
- You can also Test your video, audio and network connections at <https://zoom.us/test>.

### MyChart Visit Preparation

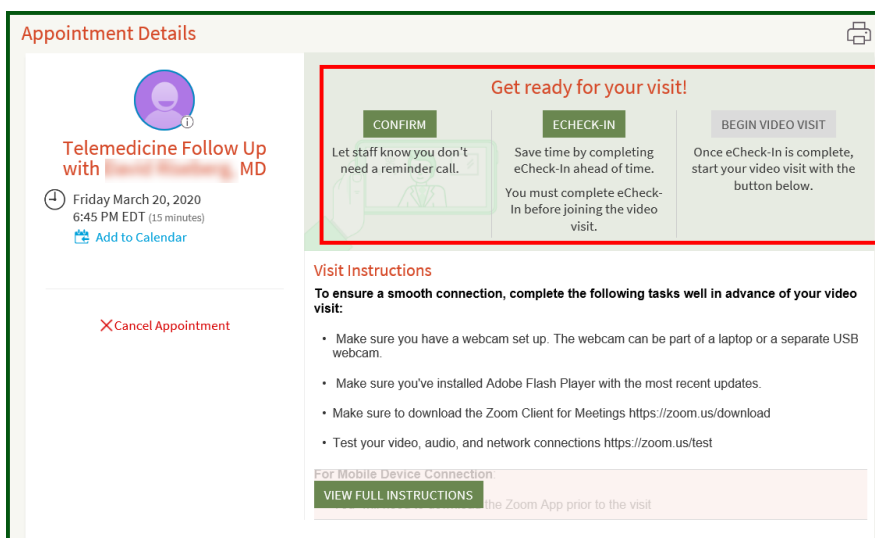
1. Log into MyChart on the Web: <https://mychart.mdmercy.com/mychart/Authentication/Login?>



2. Enter your **MyChart Username** and **Password** to log into MyChart. Click **SIGN IN**.



3. Use your MyChart to confirm your appointment, as well as complete the required ECheck-in Process.
  - a. ECheck-in should not be completed more than 24 hours prior to your appointment scheduled time.



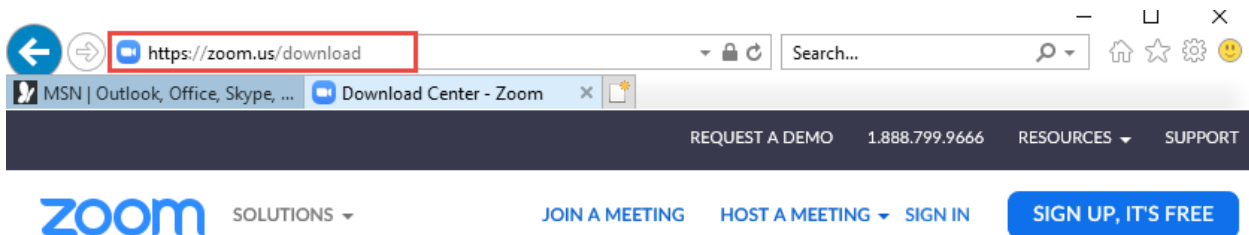


## Zoom Visit Preparation

Make sure you have downloaded the **Zoom Client for Meetings**

- The first time you log into a Telemedicine visit, if you have not downloaded Zoom yet you will be prompted to do so.

1. Go onto the web browser and type in <https://zoom.us/download>.



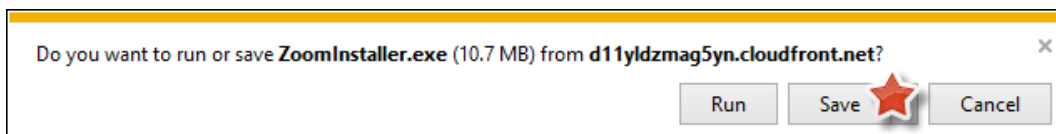
2. Click **Download**.

## Zoom Client for Meetings

The web browser client will download automatically when you start or join your first Zoom meeting, and is also available for manual download here.



3. Click **Save**.



4. Click **Run**.



Your computer is now ready for your Telemedicine visit.

**Remember:** When it's time for your visit, you will open the Telemedicine visit directly from your MyChart, you will never have to log in or sign into Zoom.