

Workplace Violence

Workplace violence is when you experience violence, harassment, threatening behavior, verbal threats or any other harm at your place of employment. Workplace violence can also occur at off-site locations or work-related events.

Determining Your Risk of Workplace Violence

Certain occupations and factors, can increase your risk of experiencing workplace violence, including if you:

- Work with the general public
- Exchange cash with the public
- Work overnight hours
- Work in an area with a high crime rate
- Work alone or work in a secluded area
- Provide public transportation services
- Enforce codes or laws

How to Handle Workplace Violence

- Always be aware of your organization's policies on workplace violence
- Report workplace violence to your supervisor immediately
 - If the situation is an emergency, call 911 as soon as possible

- If possible, remove yourself from any situation where you feel unsafe and notify your colleagues of potential danger

How to Prevent Workplace Violence

- Report safety concerns to your employer
 - Example: doors that should be secured but are not, or dimly lit exterior areas
- Always be aware of your surroundings and report suspicious situations
- Be aware of, or create, a plan that allows you to diffuse potential workplace violence situations
- Follow all of your organization's safety guidelines
 - Locking doors, securing safes, keeping only small amounts of cash on hand, etc.
- Check in to let someone else from your organization know where you are

Business Health Services - Downtown Baltimore

Baltimore City Clinic and
Public Safety Infirmary (PSI)

323 N. Calvert Street
Baltimore, MD 21202

Phone: 410-332-9240
(Main)

410-332-9773
(City Clinic)

410-332-9770
(Public Safety Infirmary)

Fax: 410-332-0614

Business Health Services - Lutherville

1766 York Road
Lutherville, MD 21093

Phone: 443-275-5090

Fax: 410-385-9390